

Subj: **FW: Platform User Feedback \*\*\* selection of content question\*\* ?**  
Date: 11/4/2016 11:12:54 A.M. Central Daylight Time  
From: [kkorpi@newsbank.com](mailto:kkorpi@newsbank.com)  
To: [sbernof@aol.com](mailto:sbernof@aol.com)

Good Afternoon,

Sorry for the delay  
– this looks like an omission in the feed rather than from editorial selection

Publisher was able to fill in this range. The "Judge finds herself on trial" article is also available.

Thank you

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**From:** [platformfeedback@newsbank.com](mailto:platformfeedback@newsbank.com) [<mailto:platformfeedback@newsbank.com>]  
**Sent:** Wednesday, October 26, 2016 3:21 PM  
**To:** Platform Feedback  
**Subject:** Platform User Feedback

url: [http://infoweb.newsbank.com/resources/search/nb?p=NewsBank&b=results&action=search&t=pubname%3ALSAB%21Advocate%252C%2BThe%2B%2528Baton%2BRouge%252C%2BLA%2529&fld0=alltext&val0=Berrigan&bln1=AND&fld1=YMD\\_date&val1=May+2001&sort=YMD\\_date%3AD](http://infoweb.newsbank.com/resources/search/nb?p=NewsBank&b=results&action=search&t=pubname%3ALSAB%21Advocate%252C%2BThe%2B%2528Baton%2BRouge%252C%2BLA%2529&fld0=alltext&val0=Berrigan&bln1=AND&fld1=YMD_date&val1=May+2001&sort=YMD_date%3AD)

nbid: J6BB5BMQMTQ3NzUwNjg5My4yOTI2MjM6MT03OnJhLTE3MDA

current\_product: NewsBank

user\_agent: Mozilla/5.0 (Windows NT 10.0; WOW64; rv:49.0) Gecko/20100101 Firefox/49.0

drupal\_user: ra-1700@nbauth

customer\_name: New Orleans Public Library

customer\_number: 1700

customer\_user: ra-1700

customer\_email: [sbernof@aol.com](mailto:sbernof@aol.com)

message: I am disappointed that a search for articles published on p. A-1 of The Times-Picayune (New Orleans, LA) dated May 8, 2001 are not listed in NewsBank. I found the entire issue on a microfilm at my Shreveport, Louisiana main library. An example is the article by Susan Finch, "Judge finds herself on trial." Is NewsBank selective in deciding which articles to include in your database, or does the newspaper have the option of including only certain pages? I look forward to your response. Shirley Bernofsky

Friday, November 4, 2016 AOL